وزارة التعليم العالي والبحث العلمي جهاز الإشراف والتقويم العمى دائرة ضمان الجودة والاعتماد الأكاديمي

# استمارة وصف البرنامج الأكاديمي للكليات والمعاهد للعام الدراسي 2025-2024

الجامعة : جامعة شط العرب الاهلية

الكلية /المعهد: الإدارة واقتصاد

القسم العلمي : إدارة الاعمال

تاريخ ملء الملف: 19/2024

اسم رئيس القسم: د : ربي العاميم على اسم المعاون العلمي: ١٠٠ . د عبر سرا عبي (ومام

التاريخ: ١١١ ك ١٠٠

التوقيع :

التاريخ: ١٩/١ ٢٠٠٥

دقق الملف من قبل شعبة ضمان الجودة والأداء الجامعي اسم مدير شعبة ضمان الجودة والأداء الجامعي:

التاريخ ا ا

لأستاذ الدكتور محمد عبود طاهر المطلوم

الما شط العرب

مصادقة السيد العميد

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Ministry of Higher Education and Scientific Research Supervision and Scientific Evaluation Body Quality Assurance and Academic Accreditation Office

# **Course Description Sample**

# **Subject: Quality Management**

This course description provides a brief survey of the most important characteristics, expected learning output, showing whether students have made full use f the learning opportunities. These characteristics have to be matched with the description of the program.

1. Educational Institution	University of Shatt Al-Arab – College of Administration & Economics
2. Department / Center	Business Administration
3. Course Title /Code	Quality Management
4. Lecturer Name	Dr. Rafid Abdul Jaleel
5. Type of Teaching	Attendance
6. Academic Year /Term	2024-2025
7. Total No. of Teaching Hours	45
8. Date of Preparing this Course	1-9-2024
Description	

# 9. Course Objectives

- a. Providing students with the most important principles and basics of ( Quality Management)
- b. Teaching students how to apply (Quality Management)
- c. Providing graduates with the necessary knowledge on ( Quality Management )
- d. Improving the administrative skills in the field of ( Quality Management )
- e. Providing graduates with the skills of education and creative learning.

#### 10. Course Output, Methodology and Evaluation

#### (A) Cognitive Objectives

- a. Enabling students to acquire knowledge and the art of IT (Quality Management)
- b. Acquainting students with how to promote their personal knowledge.
- c. Helping students to acquire knowledge in the art of IT (Quality Management)
- d. Enabling students to sharpen their skills in the dynamic work environment.
- e. Enabling students to invest their scientific abilities in their working place in the scope of ( Quality Management )
- f. Helping students to get the necessary knowledge to solve problems ( Quality Management )
  - (B) Skill Objectives Related to the Program:
- a. Scientific Skills
- b. Leadership Skills
- c. Skills Related to Administrative Work Challenges

# **Methods of Teaching and Learning**

- a. Using already- prepared lectures.
- b. Using up-to-date data shows.
- c. Homework
- d. Adopting group discussions.

#### **Methods of Evaluation**

- a. Oral tests
- b. Monthly tests
- c. Daily quizzes
- d. Students' Regular Attendance

#### (C) Sentimental and Value Objectives

- a. Realizing ethical objectives.
- b. Commitment to university traditions.
- c. Compliance with the University Instructions and the Ministry Regulations.
- d. Promoting students' personal abilities in educational scopes and how to behave well with others.

#### **Methods of Teaching and Learning**

- a. Lectures on university instructions.
- b. Educational guidance lectures.
- c. Continuous directing.
- d. Visiting State and private institutions.
- e. Showing practical cases.

#### **Methods of Evaluation**

- a. Daily quizzes.
- b. Classroom discussions and commitment to ethics and sublime values.
- c. Special marks for class activities.
- d. Monthly and quarterly evaluation.

# D) General and Qualitative Skills (other skills related to the ability of employment and personal development)

- a. Enabling students to acquire the skill and art of (Quality Management)
- b. Enabling students to apply creative thinking in ( Quality Management )
- c. Enabling students to use modern methods of analysis and conclusions.
- d. Enabling students on (Management Th)

### 11. Course Structure

Week	No of Hours	Required Learning Output	Title of Subject	Teaching Method	Evaluation
1	3	understandi ng the material	The concept of quality management and its stages of development	- lectures - case study -d3 16-10 Basic requirement for a successful quality management	- oral tests -questions
2	3	understandi ng the material	Basic requirement for a successful quality management	iscussions - lectures - case study -discussions	- oral tests -questions
3	3	understandi ng the material	That the student knows the meaning of quality rings of quality management system	- lectures - case study -discussions	- oral tests -questions
4	3	understandi ng the material	Basic requirement for a successful quality management That the student knows the meaning of iso	- lectures - case study -discussions	- lectures - case study - discussions

			9000 – 9001 – 9002 -9003 - 9004		
5	3	understandi ng the material	That the student knows the meaning of quality rings That the student knows the importantce of implementing the Iso 9000	- lectures - case study -discussions	- lectures - case study - discussions
6	3	understandi ng the material	Basic requirement for a successful quality management	- lectures - case study -discussions	- lectures - case study - discussions
7	3	understandi ng the material	That the student knows the meaning of quality rings of quality management system	- lectures - case study -discussions	- lectures - case study - discussions
8	3	understandi ng the material	That the student knows the difficulties facing quality management	- lectures - case study -discussions	- lectures - case study - discussions
9	3	understandi ng the material	That the student knows the meaning of brainstorming	<ul><li>lectures</li><li>case study</li><li>discussions</li></ul>	- lectures - case study - discussions

10	3	understandi	That the student	- lectures	- lectures
		ng the	knows the	- case study	- case
		material	meaning of	-discussions	study
			kaizen and Boka		-
			yoke		discussions
11	3	understandi	That the student	- lectures	- lectures
		ng the	knows the	- case study	- case
		material	meaning of cost	-discussions	study
			quality		-
					discussions
12	3	understandi	That the student	- lectures	- lectures
		ng the	knows the	- case study	- case
		material	meaning of cost	-discussions	study
			quality		-
					discussions
13	3	understandi	That the student	- lectures	- lectures
		ng the	knows the	- case study	- case
		material	meaning of cost	-discussions	study
			quality		-
					discussions
14	3	understandi	That the student	- lectures	- lectures
		ng the	knows the	- case study	- case
		material	meaning of Iso	-discussions	study
			14000		-
					discussions
15	3	understandi	Review and Exam	- lectures	- lectures
		ng the		- case study	- case
		material		-discussions	study
					-
					discussions

# 12.Infrastructure

a. Textbooks	Total Quality Management, Principles
	and Applications, written by Dr. Sabah
	Majeed Al-Najjar and Dr. Maha Kamel
	Jawad.

b. References	Total quality and environment. Dr.
	Muslim Allawi Shibli /
	Quality and environmental systems.
	Written by Muhammad Abdel-Wahab
	Al-Azzawi
c. Recommended books and periodicals	1
(journals, reports, etc.)	
d. Electronic references, internet	1
websites, etc	

# 13. The Plan of Improving the Course

- a. Studying labor market needs.
- b. Be informed of the experiences of other countries in the field of (Quality Management)
- c. Be informed of research work published in national and international journals in the field of Principles of (Quality Management)

Head of Deprtment

Rafid Abdul Jaleel

**Assistant Lecturer** 

D.r Zain AlAbidean J. Mohammed