

Republic of Iraq

The Ministry of Higher Education
and Scientific Research
Supervision and Scientific Evaluation
Body



University: Shatt Al- Arab University
College: Administration and Economics
Department: Business Administration

Stage: Four Stage

Lecturer Name: elaf Najm Al-Deen Abdullah

Academic Rank:

Weekly Lessons Schedule

Course Lecturer	Elaf Najm Al-Deen Abdullah				
e-mail	pgs.elaf.najm@uobasrah.edu.iq				
Subject	Quality management				
Course Coordinator	Four Stage- Second Course				
Course Objectives	The course aims to introduce students to the concepts and principles of Quality Management and its importance in improving organizational performance, and to enable them to apply quality methods and tools to achieve customer satisfaction .and continuous performance improvement				
Course Descriptions	1-Introduce students to the concept, evolution, and importance of .Quality Management in organizations 2-Explain the principles and dimensions of quality 3-Enable students to distinguish between the different types of .quality costs 4-Introduce students to the concept of Quality Circles and their .importance in improving organizational performance				
Textbooks	Quality management				
References					
Course Assessment	Laboratory	Quizzes and Attendance	Project	Term Exam	Final Exam
	30	10		40%	%60

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General Notes	
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Week	Date	Number of Hours	Topics Covered	Notes
1	2026/2/15	3	Fundamentals of Quality	
2	2026/2/22	3	Fundamentals of Quality	
3	2026/3/1	3	Quality Costs	
4	2026/3/8	3	Quality Costs	
5	2026/3/15	3	Quality Costs	
6	2026/3/22	3	Quality Circles	
7	2026/3/29	1	Midterm Examination	
8	2026/4/5	3	Quality Circles	
9	2026/4/13	3	Quality Control	

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10	2026/4/19	3	Quality Control	
11	2026/4/26	3	Quality Control	
12	2026/4/30	3	Statistical Quality Control	
13	2026/5/10	3	Statistical Quality Control	
14				
15	2026/5/14	3	Final exam	